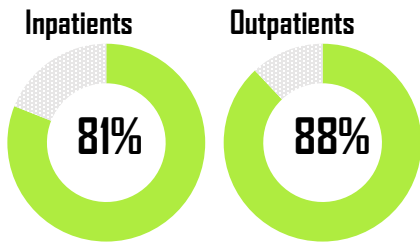


Deliver a high-quality and sustainable health system

Patient Experience

Mental Health and Addictions

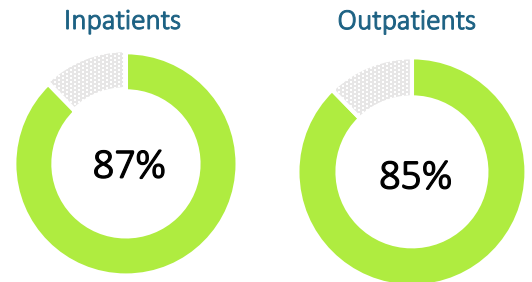
(FY2018-19)



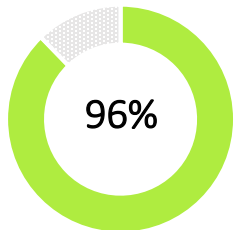
Reported a **positive overall experience**

Acute Care

The percentage of positive responses on the Patient Experience Survey, relating to overall experience of care



Long Term Care



Reported a **positive overall experience**

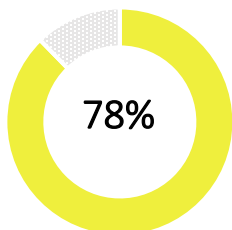


Target 90%

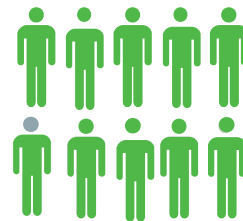
Primary Health Care

Overall Patient Experience

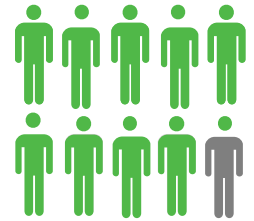
Cancer Program of Care



Reported a **positive overall experience** (average of all questions)



95% of respondents feel their health care team helped them feel confident in their ability to take care of their own health



86% of respondents who rated the clinic experience highly